

USING REAL-TIME DATA TO END HOMELESSNESS

Build a Quality By-Name List: One-Day Express Lane Workshop

When and Where:

Thu, July 20, 2017 *(Day after NAEH)*
9:00 AM – 5:00 PM EDT
Washington, DC

\$1650 per community *(Bring up to 6 people)*

Who Should You Bring?:

- Your local data guru or HMIS lead
- CoC collaborative applicant lead or key partner agency representative
- Street outreach coordinator or team lead
- CES committee lead or representative

Email:

Jake Maguire (jmaguire@community.solutions)



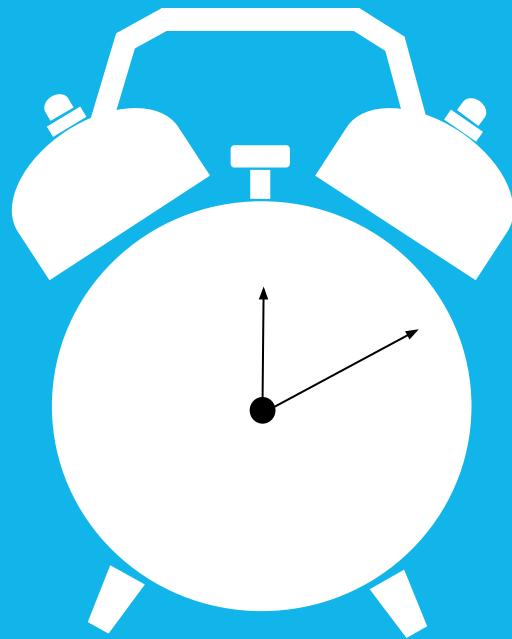


WHAT IS

REAL-TIME DATA?

Defining Real-Time Data

Data collected and tracked in a consistent, timely fashion (*hint: as often as possible!*) to help you understand *today's* landscape.





HOW DOES IT WORK

AND WHY DOES IT MATTER?

The Mechanics

1 | WHAT.

What are you trying to measure?

2 | WHO.

Who will be responsible for collecting the data?
Recording it?

3 | WHEN.

How often will data collection happen?
(Hint: As often as possible!)

4 | WHERE.

Do we need to physically reposition ourselves in order to collect the data?

5 | HOW.

How will the data be collected and recorded?

(Hint: You do not need a sophisticated database to collect data. Don't let the perfect be the enemy of the good: a simple piece of scratch paper often suffices!)

Training for a Marathon

1 WHAT.

The # of miles I run each week.
The # of glasses of water I drink each day.

2 WHO.

Me! Although I will ask someone to hold me accountable.

3 WHEN.

Right after I return from a run.
As soon as I finish drinking a full glass of water.

4 WHERE.

At home and outside. I'm measuring myself, so don't need to relocate anywhere specific.

5 HOW.

I will set up a whiteboard above my desk, where I will write down:

- 1) The # of miles I run each day
- 2) A tally mark for each glass of water I consume per day

	Miles Run/Day	Water Consumed/Day
June 5	3.0	I
June 6	1.5	II
June 7	2.7	
June 8	3.0	
June 9	6.5	II
June 10	4.0	I
June 11	4.5	

Training for a Marathon



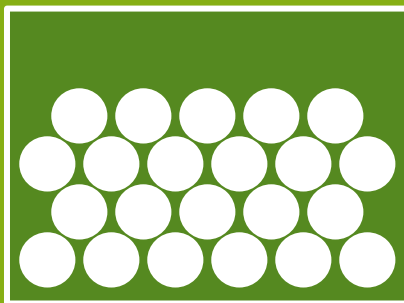
Daily Examples

1

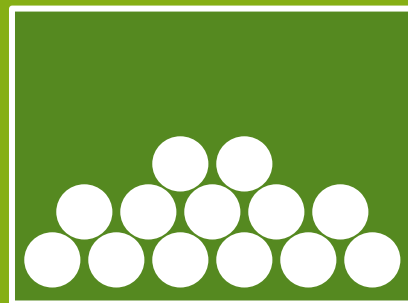


2

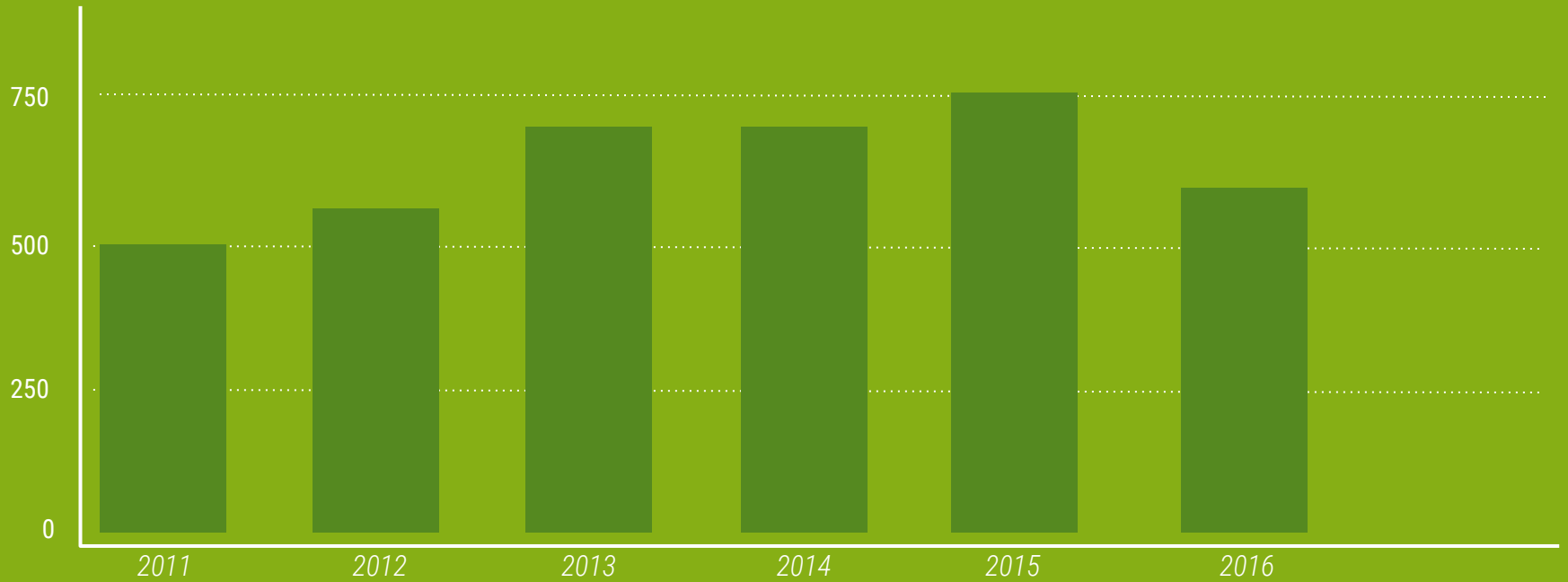
I felt supported and productive at work today.



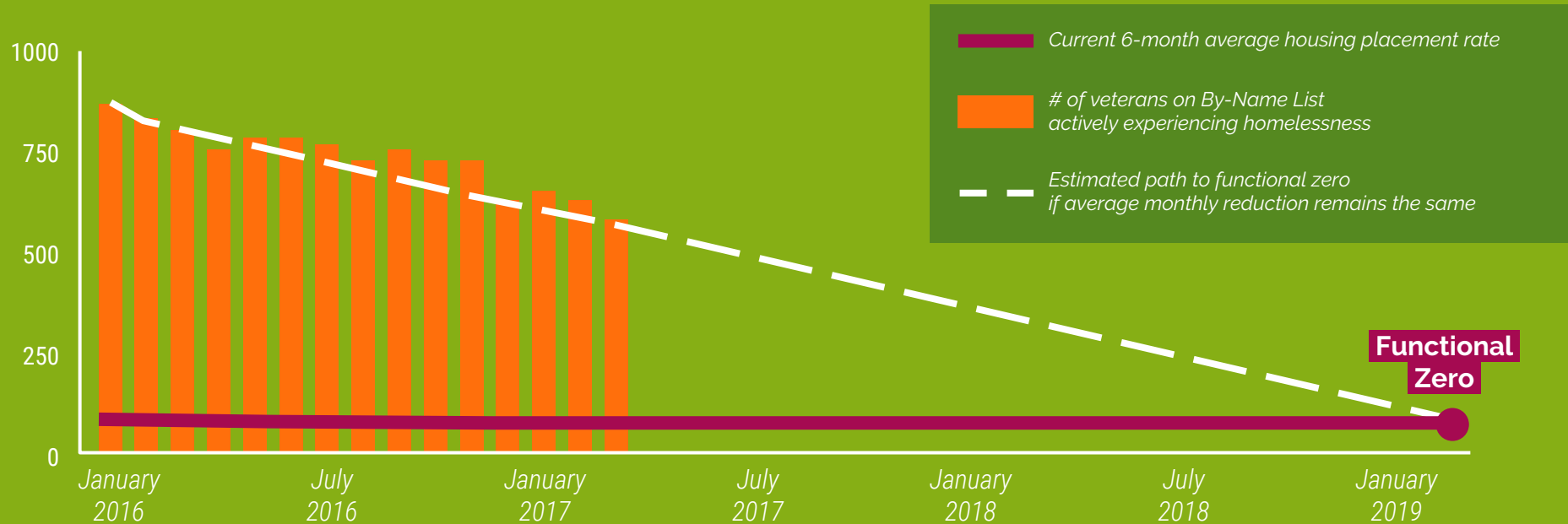
I did not feel supported or productive at work today.



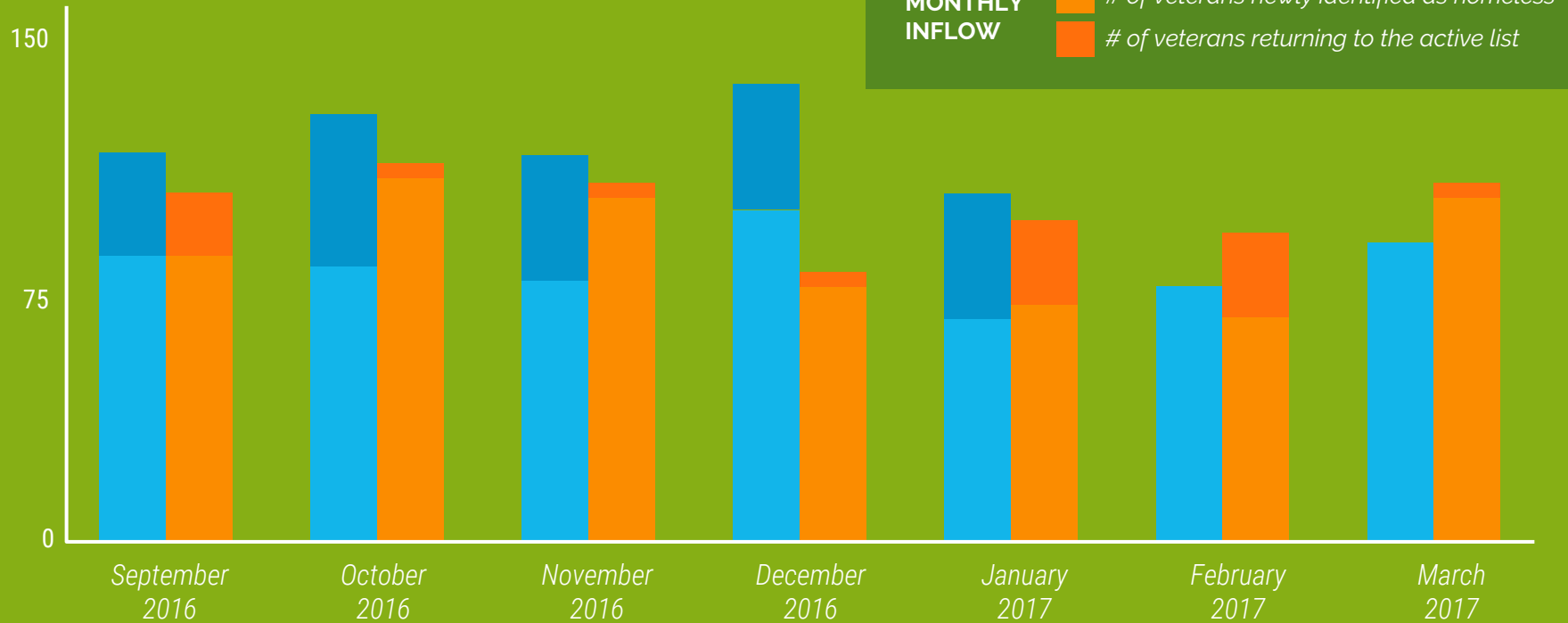
Annual Counts



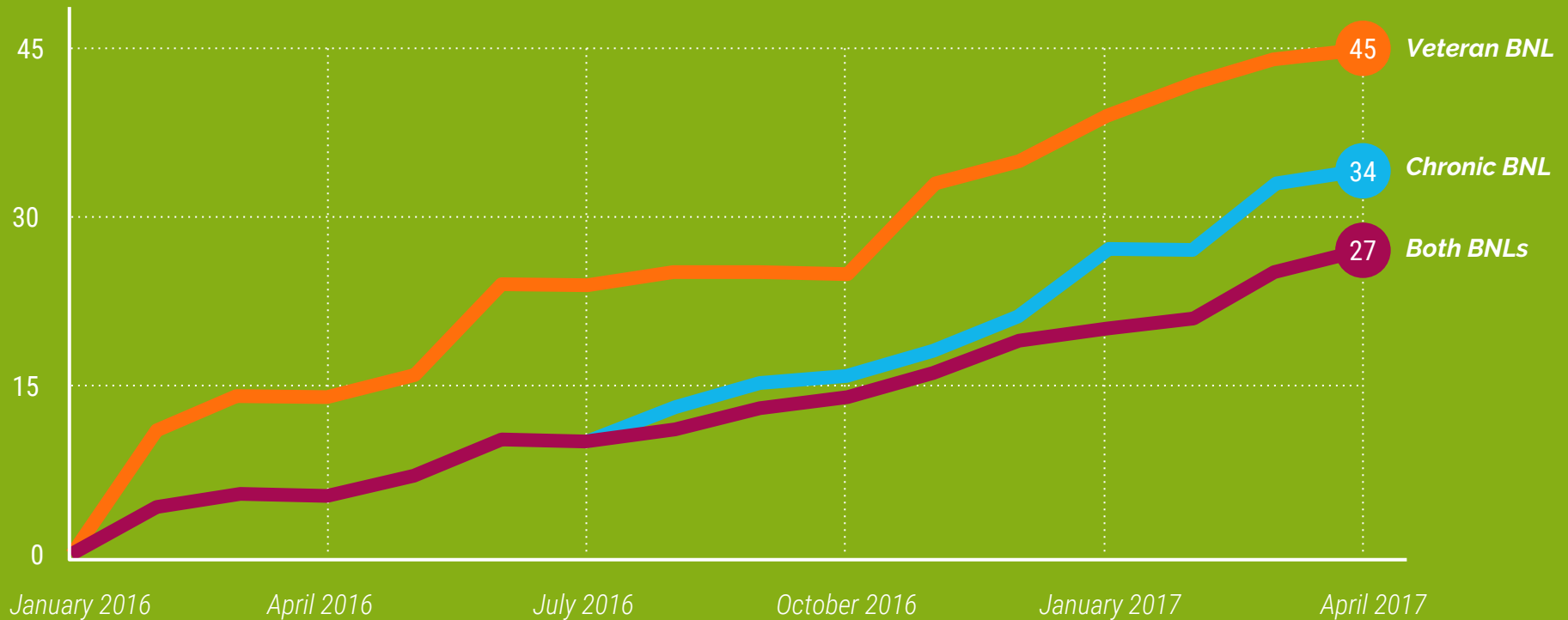
Using Real-Time Data to Measure Progress



System Dynamics



The By-Name List Revolution



Registry Weeks vs. By-Name Lists

Registry Weeks are one-time events

used to gather as much data as possible.

But without a backbone infrastructure, the list often becomes stale and ultimately unusable.



By-Name Lists are updated in real-time,

and remain useful because the data is always recent.

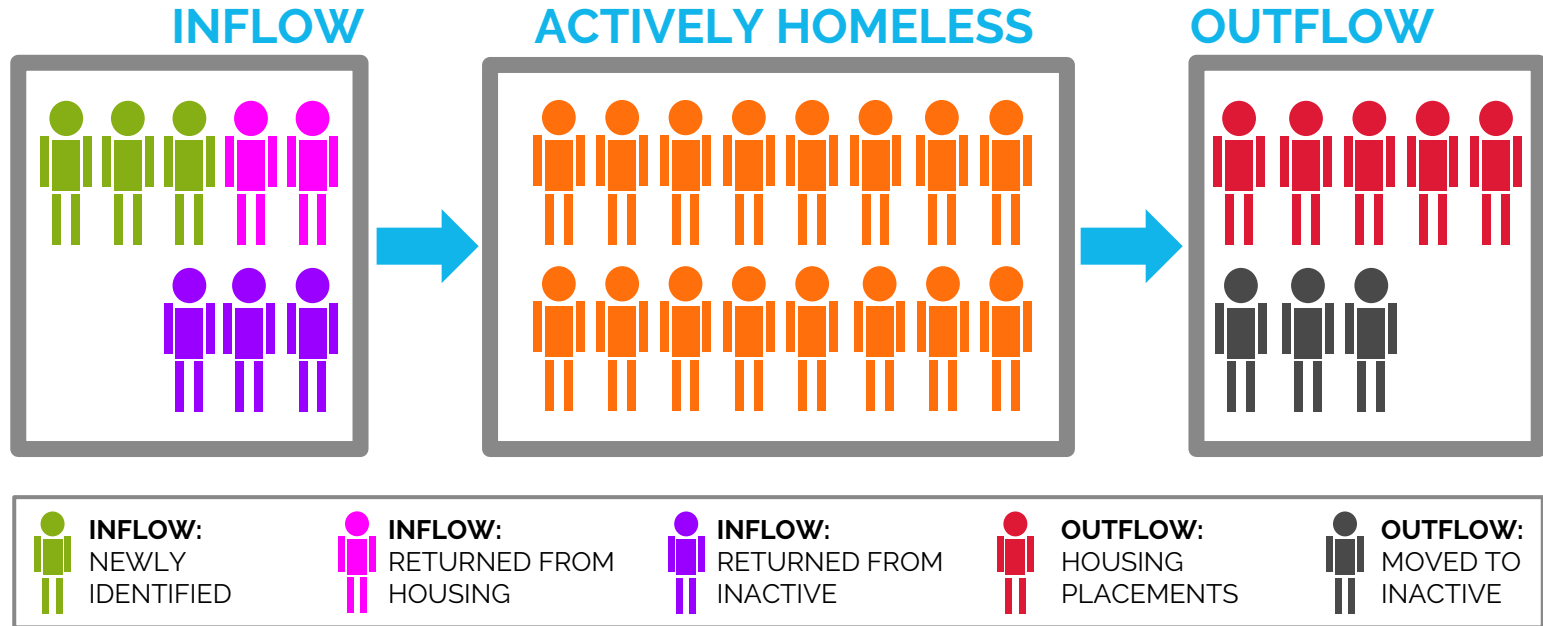
*Registry Weeks can turn into By-Name Lists, with the right planning and system in place.





COLLECTING DATA
IN YOUR COMMUNITY

Key Data Points



Characteristics of a Quality BNL

- | | | | |
|---|---------------------------------|----|---|
| 1 | List all known individuals | 6 | Assign unique identifier |
| 2 | Implement an inactivity policy | 7 | Track newly identified individuals |
| 3 | Track status changes | 8 | Track without a full assessment |
| 4 | Coordinate outreach coverage | 9 | Track chronicity after initial assessment |
| 5 | Maximize provider participation | 10 | Track returns to list |

Questions?

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Scorecard questions

Question 1: Include all known individuals experiencing literal homelessness:

- Unsheltered
- In shelters, safe havens, seasonal or overflow beds, hotel paid for by homeless provider, or HCHV
- Veterans in transitional housing, VA transitional Programs such as Grant Per and Diem (GPD)
- Individuals entering an institution, e.g. jail or hospital, where they are expected to reside for less than 90 days or where the expected length of time in institution is unknown.

Question 2: Document and implement a policy that defines a no-contact (inactive) threshold for individuals experiencing homelessness

Question 3: Track current housing status of all individuals experiencing homelessness, including the date each status was last changed

Scorecard questions

Question 4: Ensure greater than 75% of CoC geography is covered by coordinated and documented outreach

Question 5: Ensure greater than 75% of housing providers (shelters, transitional housing, permanent housing, VA medical center) are using a common assessment tool in your community and reporting data into your BNL

Question 6: Assign an HMIS ID or other unique identifier to prevent duplication of client records and to facilitate coordination between HMIS and BNL

Question 7: Track the total number of newly identified or assessed homeless individuals every month, which is a portion of your inflow

Scorecard questions

Question 8: Account for and track actively homeless individuals who are unable or have not consented to undergo a full assessment

Question 9 (Chronic): Ensure ability to track when an individual becomes chronically homeless at any point after initial assessment

Question 9 (Veteran): Does your by-name list allow for a way to track veterans experiencing chronic homelessness?

Question 10: Track individuals and households who were previously designated as "Housed" or "Inactive" and returned to your BNL active list each month