

**DEFINING AN END TO
HOMELESSNESS:**
VETERAN AND CHRONIC
HOMELESSNESS



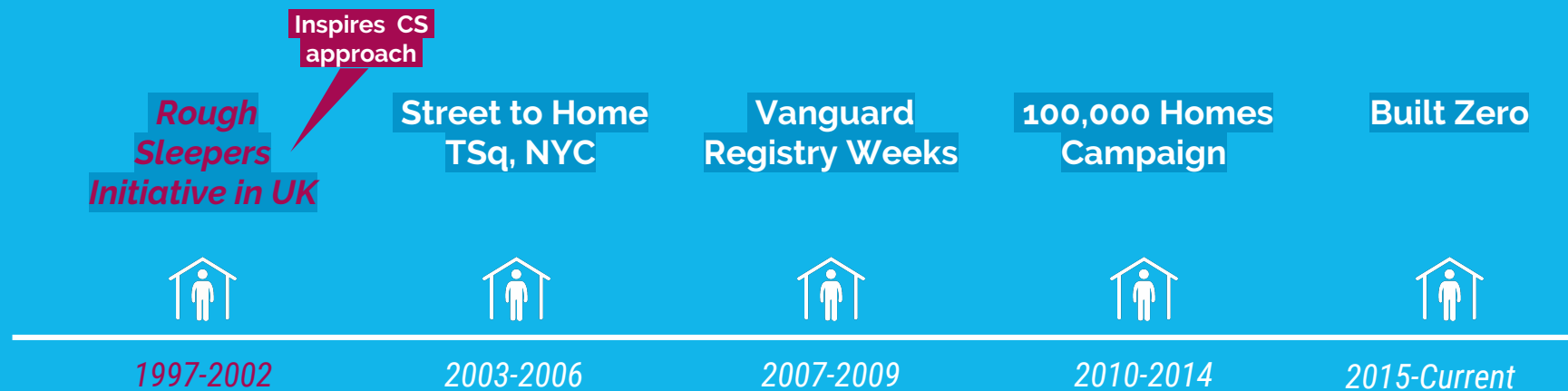
Who We Are

COMMUNITY SOLUTIONS

deploys the best problem solving tools from multiple sectors to help communities **end homelessness** **and the conditions that create it.**

Origins of Built for Zero

The work in the United Kingdom to drastically reduce rough sleeping inspired Community Solutions to rethink our approach to ending homelessness. Today, Built for Zero stands on the shoulders of twenty years of work and failing forward.





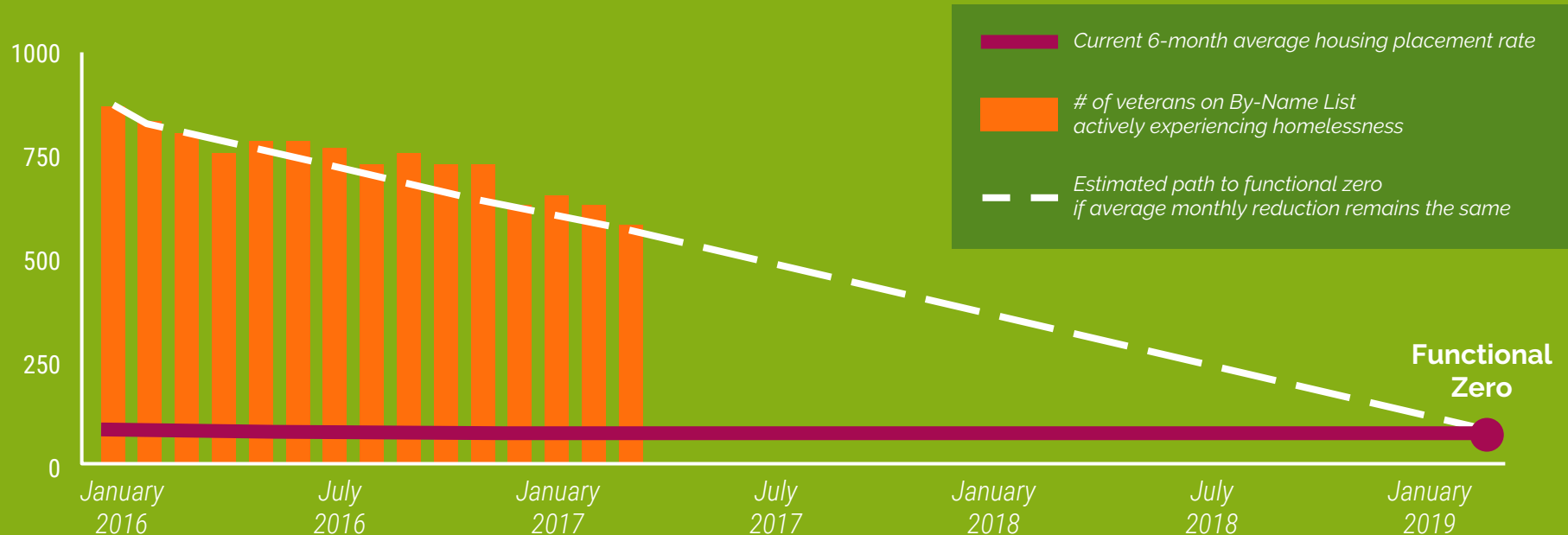
Coordinated by
**COMMUNITY
SOLUTIONS**

**Built
For
Zero.**

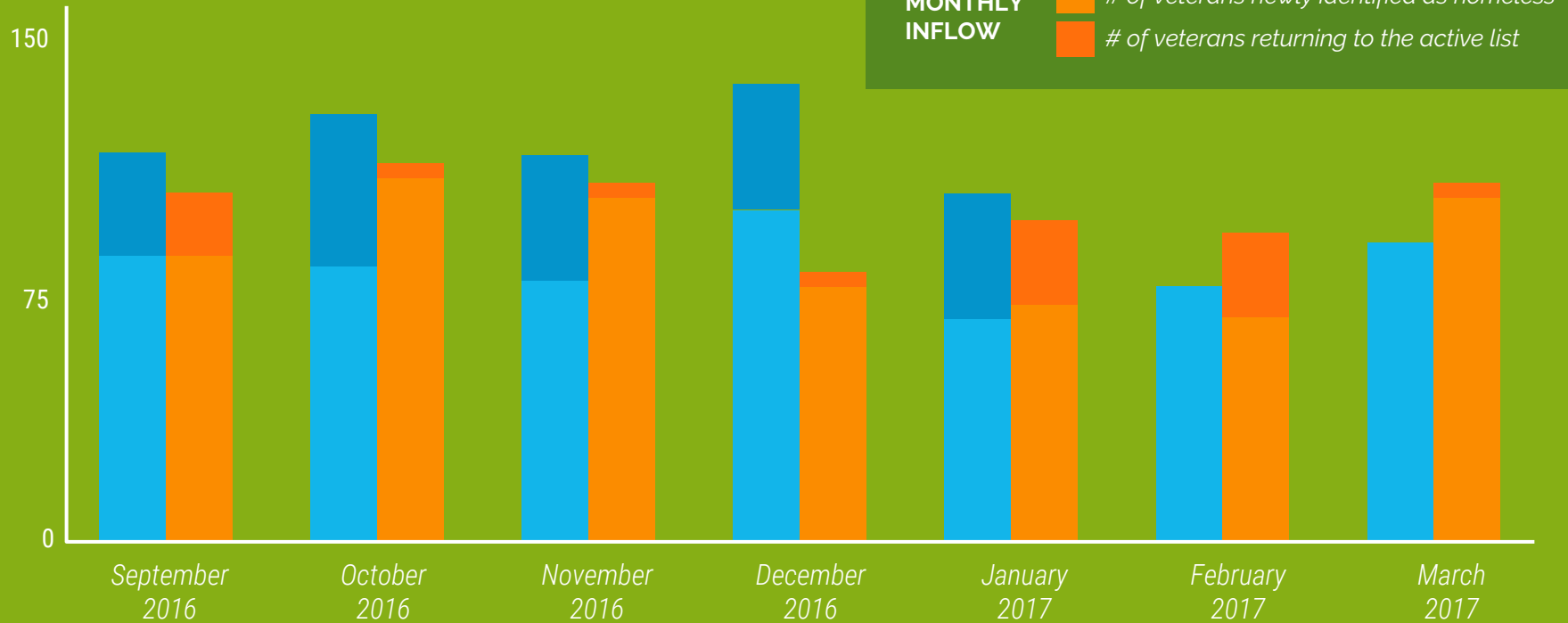
is a national movement of 70 US communities working to **end chronic and veteran homelessness.**

The Challenge of Counting Down

Built for Zero is designed to help communities **count down to zero** — a much more complex challenge. To end homelessness, communities must measure many variables, not just one.



System Dynamics



Measuring Success Nationally

7 COMMUNITIES
ENDED VETERAN
HOMELESSNESS

3 COMMUNITIES
ENDED CHRONIC
HOMELESSNESS

70,350 TOTAL
PEOPLE
HOUSED

26 COMMUNITIES
REDUCING ACTIVELY
HOMELESS NUMBER
VETERANS

12 COMMUNITIES
REDUCING ACTIVELY
HOMELESS NUMBER
CHRONIC

52 COMMUNITIES
WITH REAL
TIME DATA



MEASURING

AN END TO HOMELESSNESS

Timeline of US Definitions



Sept. 2014

Jan. 2015

Oct. 2015

June 2016

June 2017

CS finalizes functional zero definition w/ fed partners

Built for Zero launches

New federal definition of ending veteran homelessness

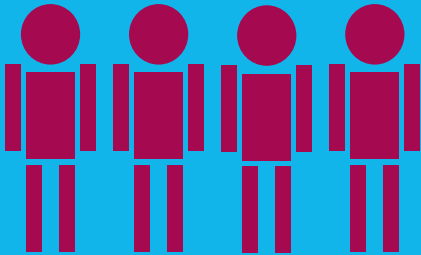
New federal definition of ending chronic homelessness

BfZ does not align

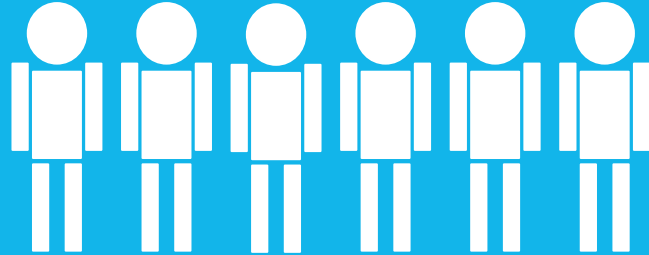
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Built for Zero: Ending Veteran Homelessness

**# Veterans
Actively Homeless**



**6 Month Average Housing
Placement Rate**



US Federal Definition: Ending Veteran Homelessness

- 5 Criteria
- 4 Benchmarks
- Assessed at a single point in time

U.S. Criteria for Ending Veteran Homelessness[®]

1. The community has identified all veterans experiencing homelessness.
2. The community provides shelter immediately to any veteran experiencing unsheltered homelessness who wants it.
3. The community only provides service-intensive transitional housing in limited instances.
4. The community has capacity to assist veterans to swiftly move into permanent housing.
5. The community has resources, plans, and system capacity in place should any veteran become homeless or be at risk of homelessness in the future.

U.S. Benchmarks for Ending Veteran Homelessness

1. Chronic homelessness among veterans has been ended.

- No Veterans experiencing chronic homelessness, with (the) exception of (1) any Veterans identified, offered permanent housing intervention, but not yet accepted or entered housing, and (2) any Veterans offered permanent housing intervention but chose service-intensive transitional housing prior to permanent housing.
- Continued outreach to Veterans experiencing chronic homelessness that have not yet accepted (a) permanent housing intervention offer.
- Continue to offer permanent housing intervention at least once every two weeks.

2. Veterans have quick access to permanent housing.

- Average time identification to permanent housing entry 90 days or less among all Vets who entered permanent housing in past three months.
- Two exceptions/exclusions: (1) Veterans identified and offered permanent housing intervention, but (have) not initially accepted (an) offer, average only includes time from permanent housing intervention acceptance until permanent housing move-in, and (2) Veterans offered permanent housing intervention but chose to enter service-intensive transitional housing prior to moving to permanent housing.
- Should also take into account, and may need to be tailored based on, local housing market conditions.

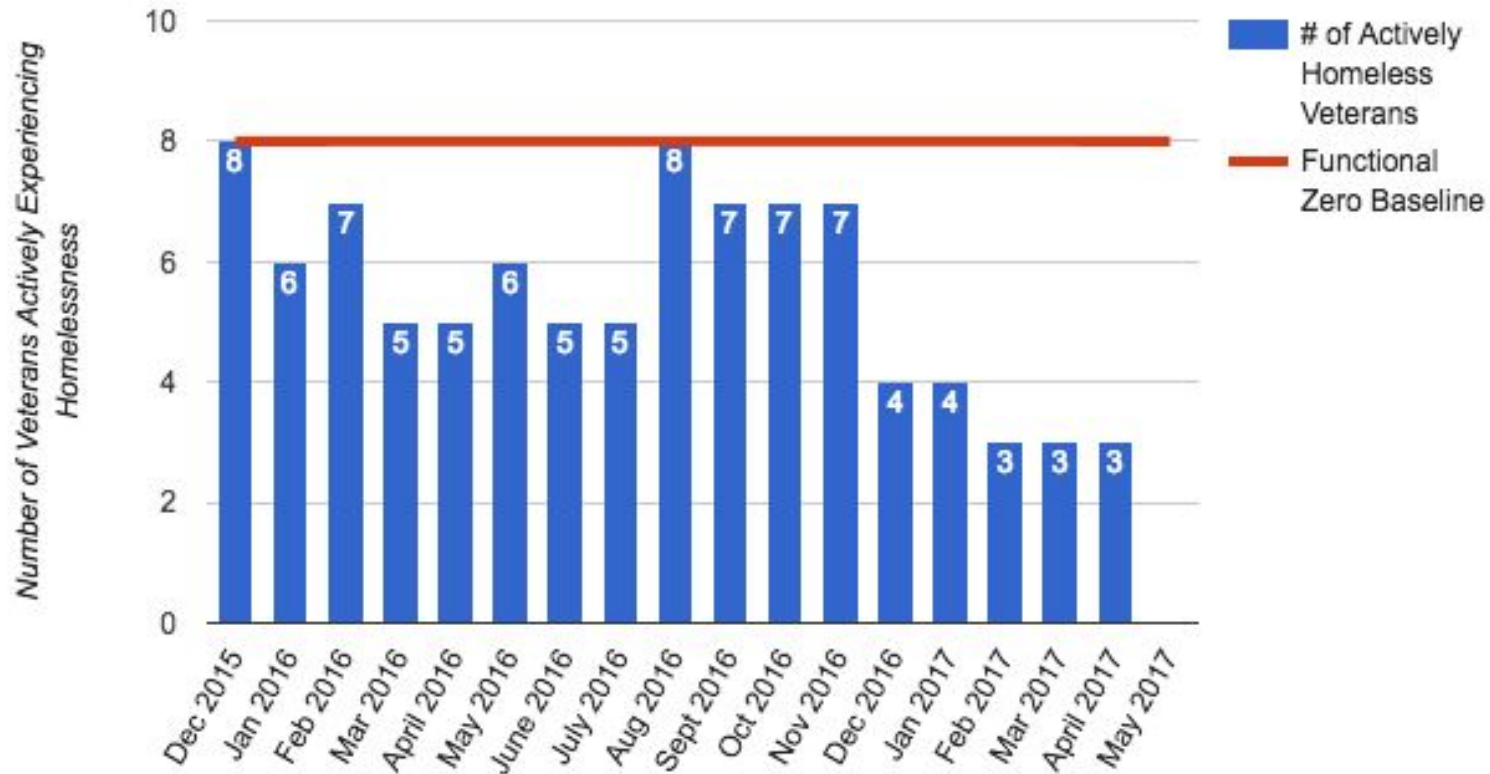
3. The community has sufficient permanent housing capacity.

- Number of Veterans moving into permanent housing is greater than or equal to number entering homelessness during continuous 90-day period preceding benchmark measurement.

4. The community is committed to housing first and provides service-intensive transitional housing to veterans experiencing homelessness only in limited instances.

- Number of Veterans entering service-intensive transitional housing is less than (the) number entering homelessness during continuous 90-day period preceding benchmark measurement.

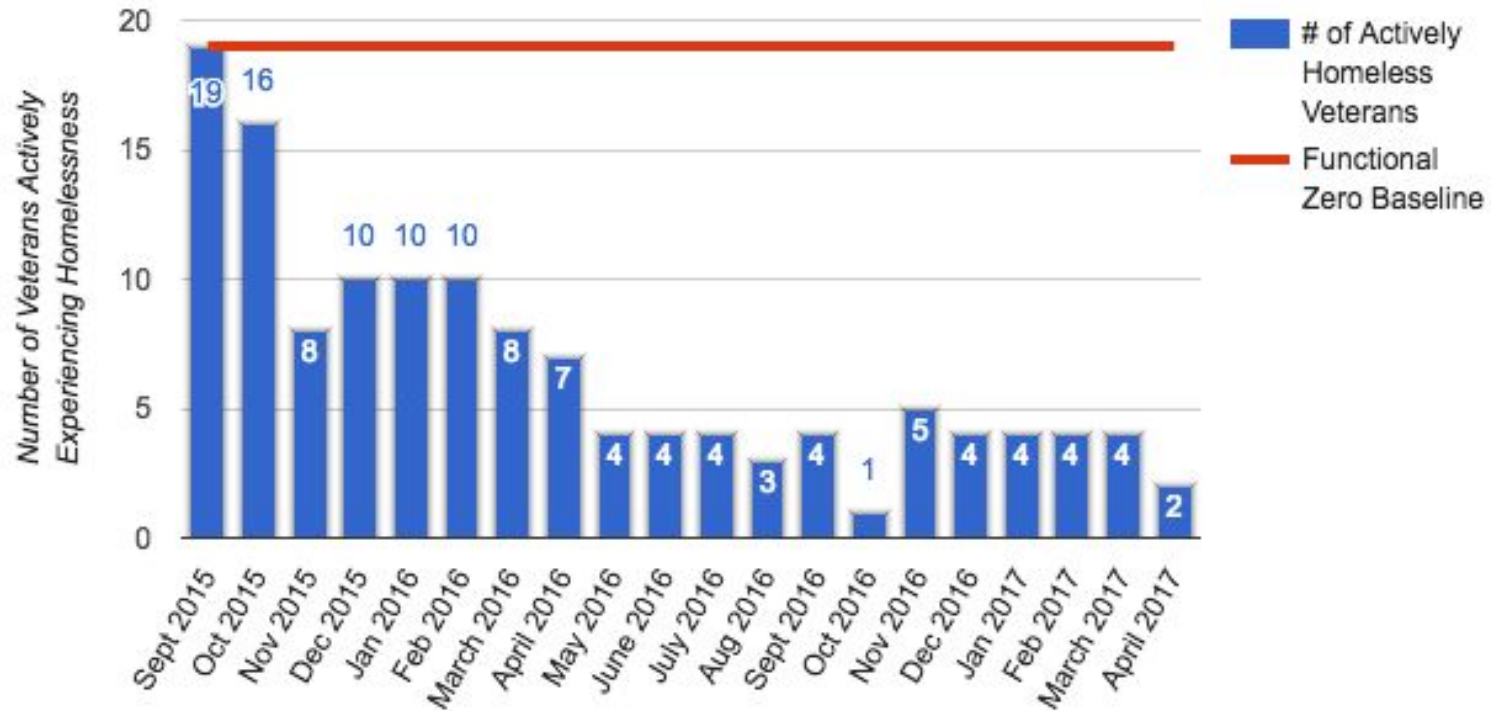
Rockford, IL - 1.5 years sustaining



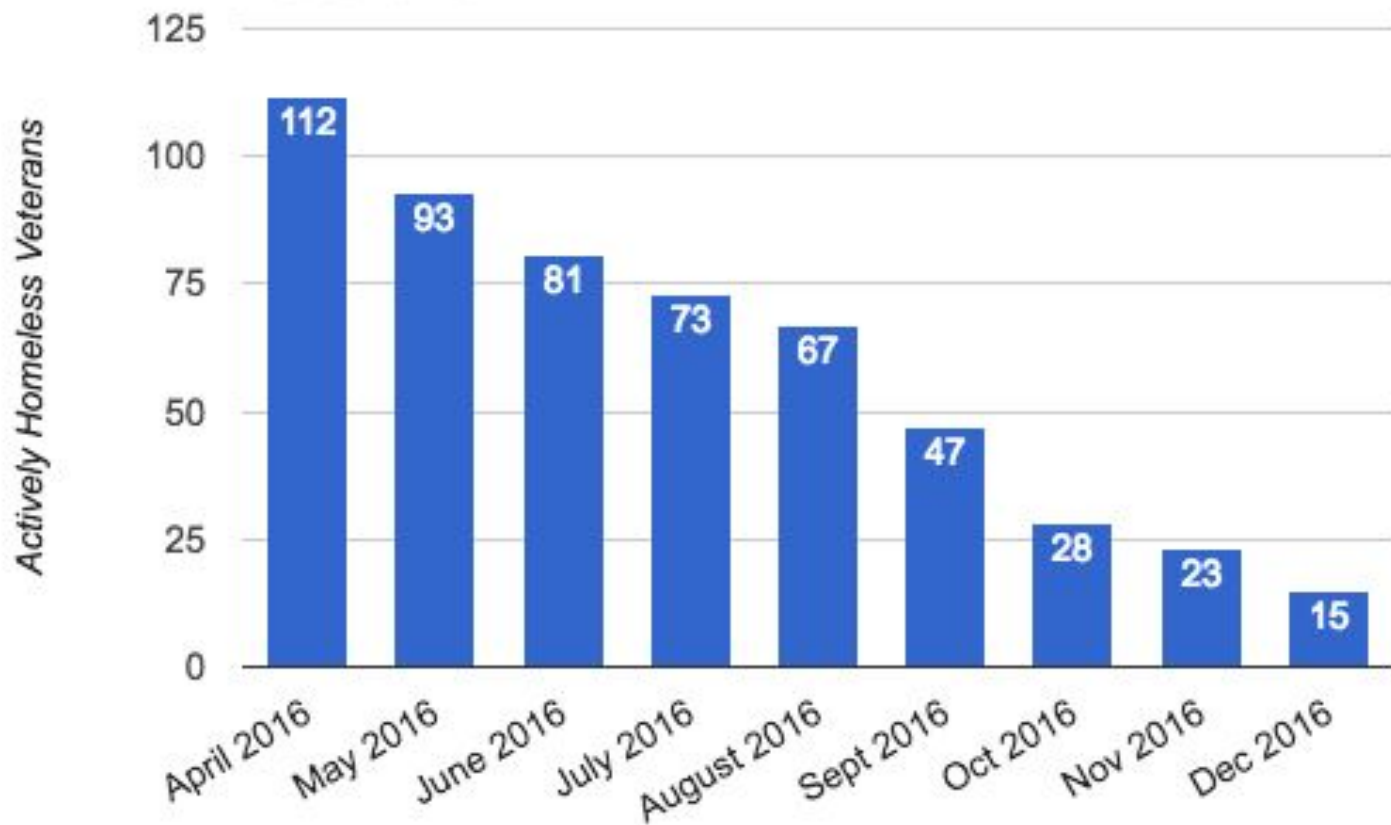
Rockford, IL - Housing Placements

Placements	
# Housed Jan, 2015	5
# Housed Feb, 2015	0
# Housed March, 2015	4
# Housed April, 2015	4
# Housed May, 2015	3
# Housed June, 2015	9
# Housed July, 2015	9
# Housed Aug, 2015	3
# Housed Sept, 2015	6
# Housed Oct, 2015	11
# Housed Nov, 2015	14
6-Month Average Placement Rate (June-Nov 2015)	8.67

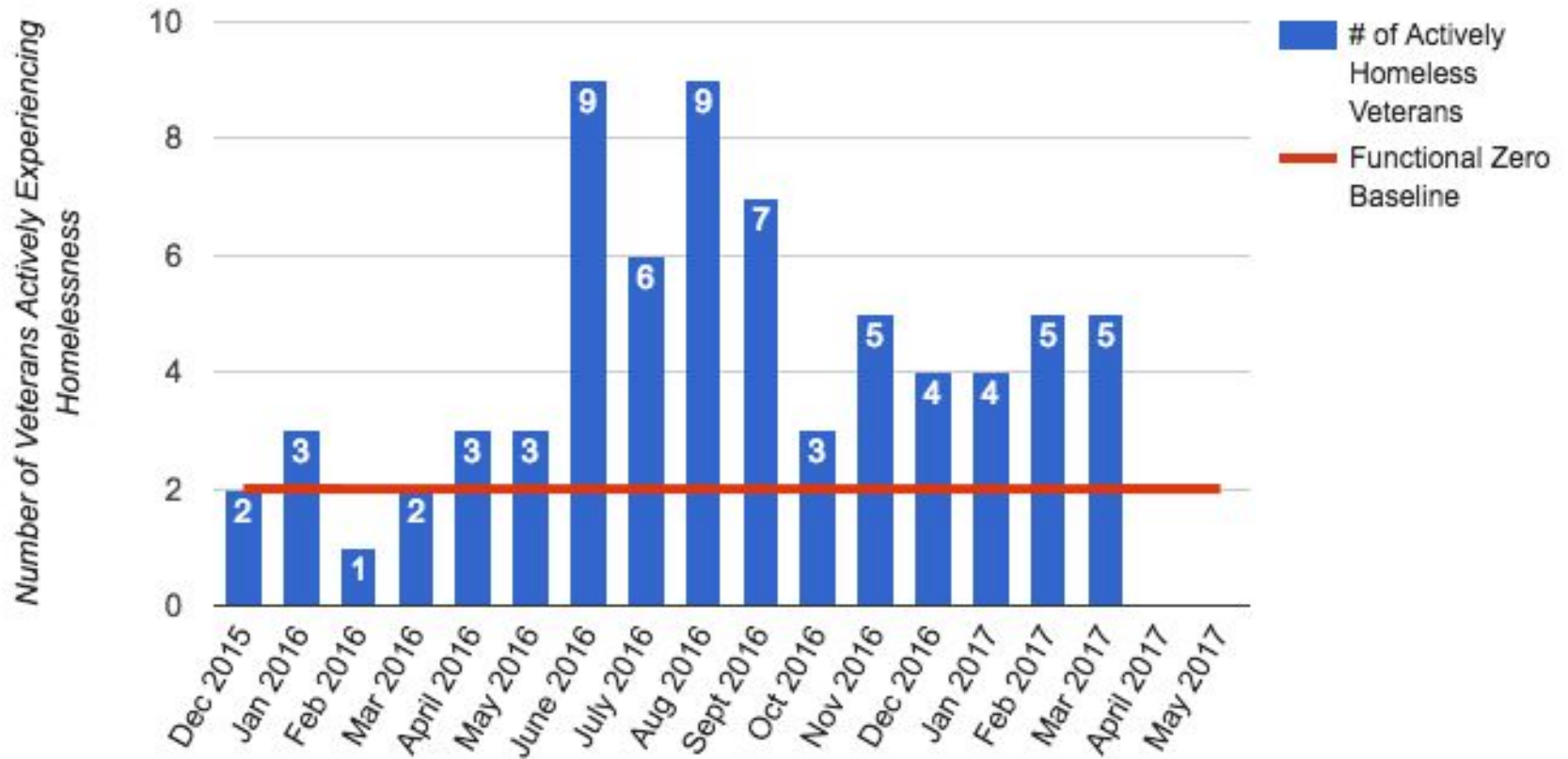
Gulf Coast, MS - almost 2 years sustaining



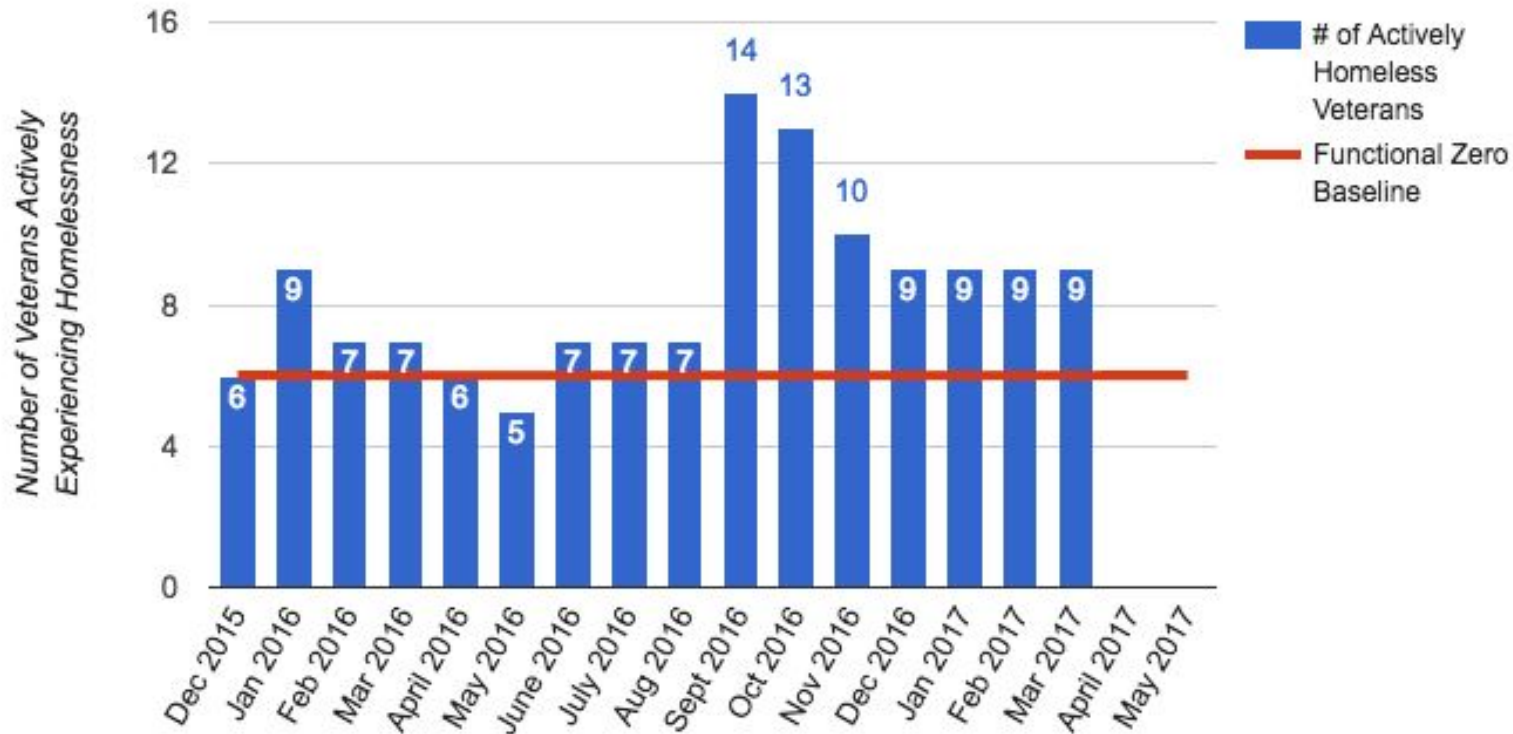
Riverside Decrease in Actively Homeless Veterans



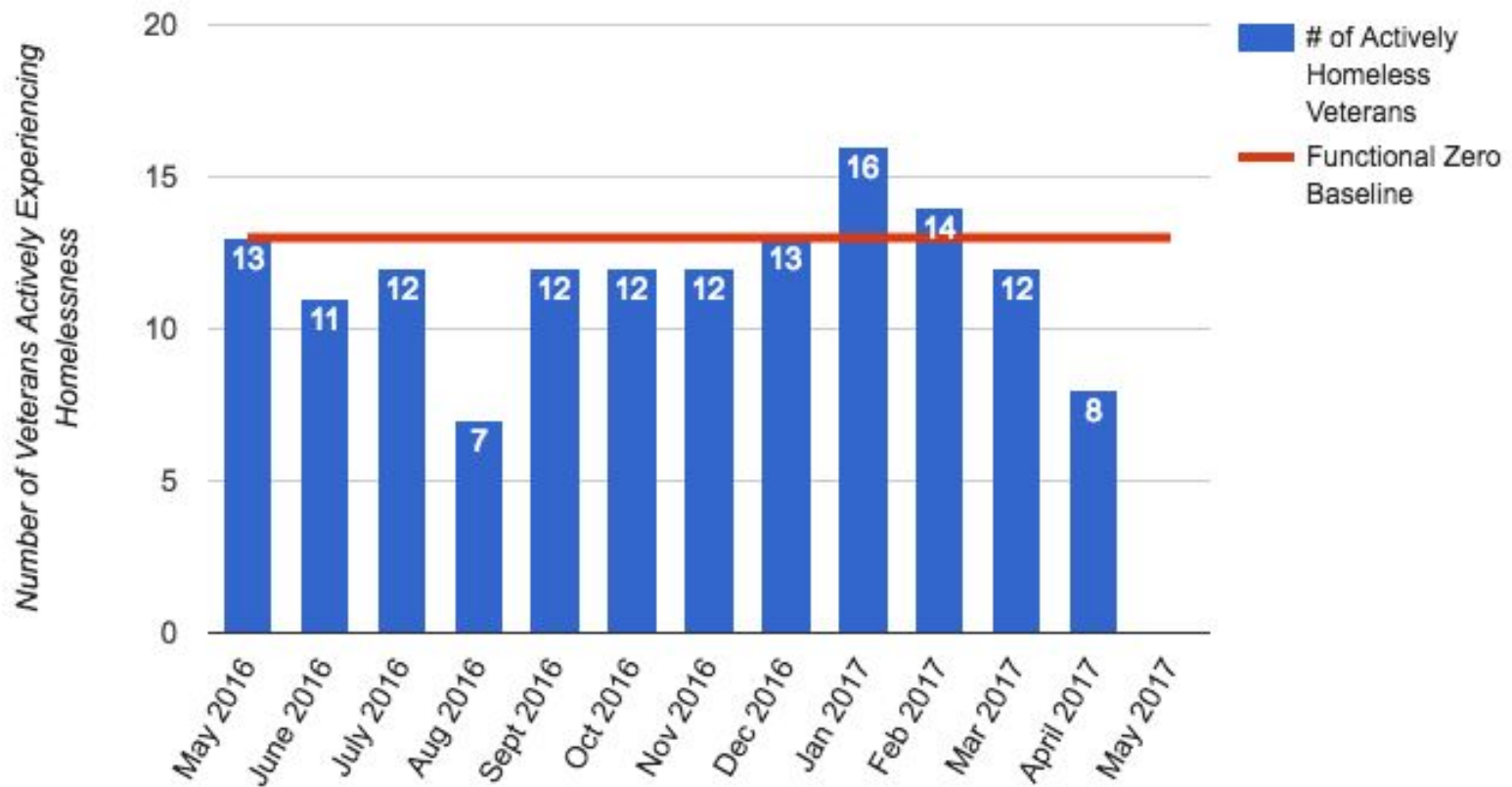
Arlington, VA



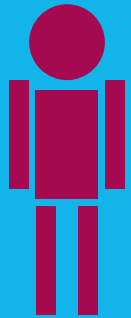
Montgomery Cty, MD



Ft Myers, FL



BFZ & Federal Definition: Ending Chronic



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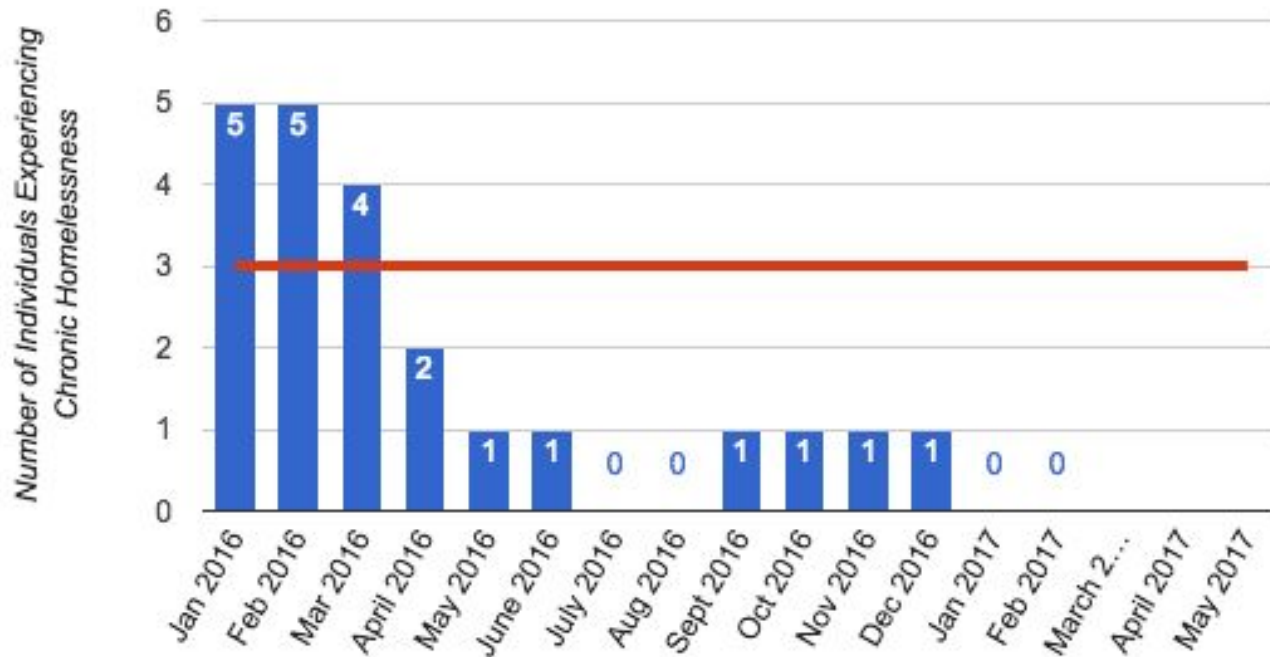
[0.1% of your
most recent
total homeless
individual
PIT Count]

or*

[3 people]

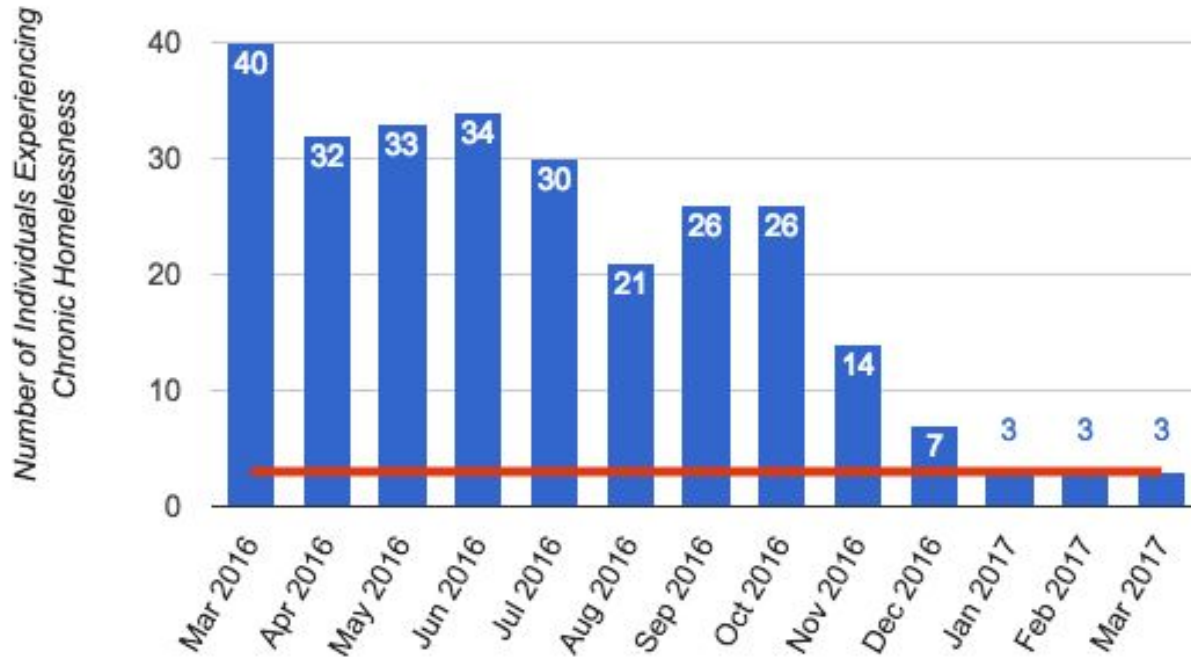
*Whichever is greater

Bergen County, NJ - Chronic Homelessness

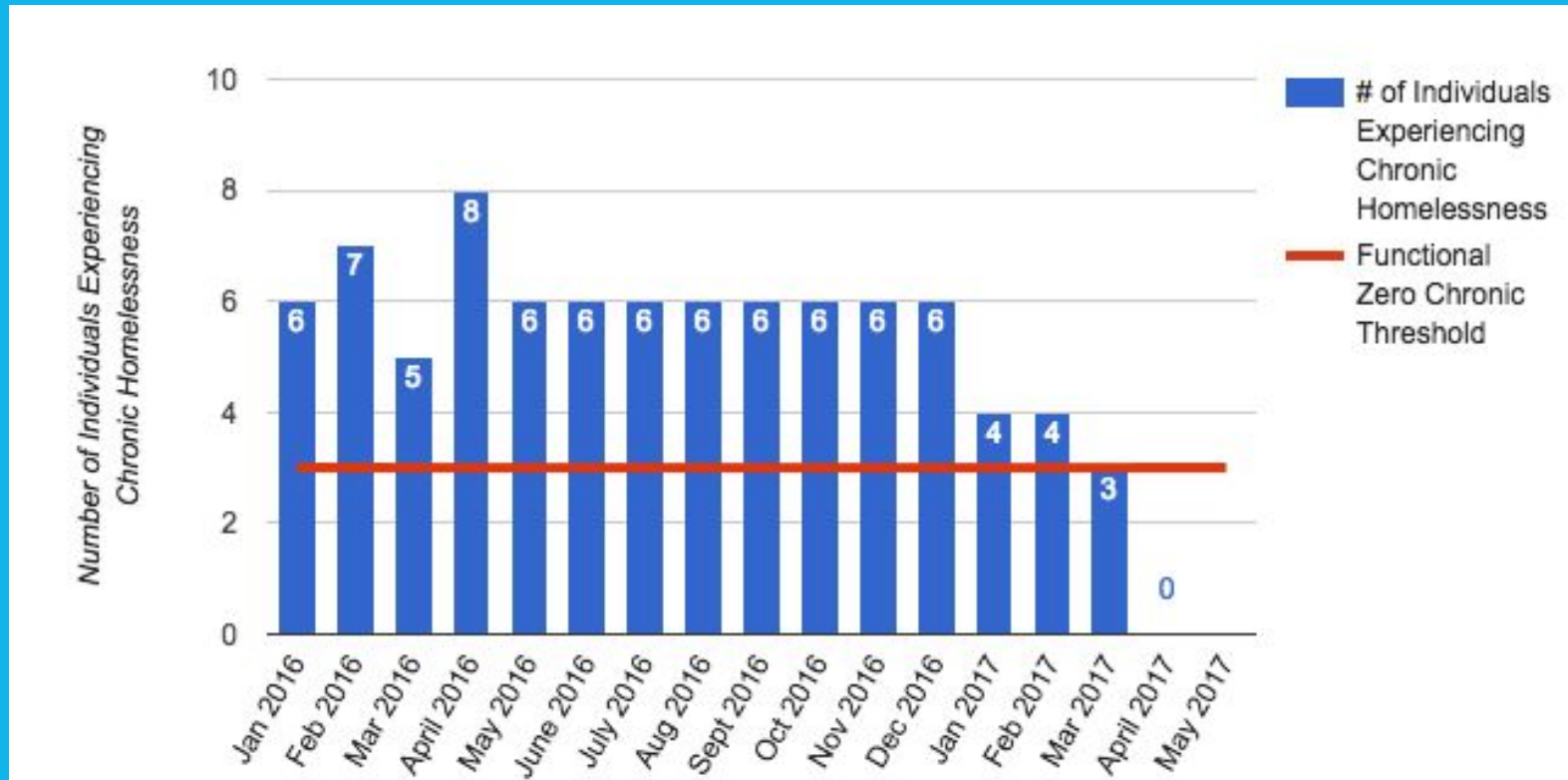


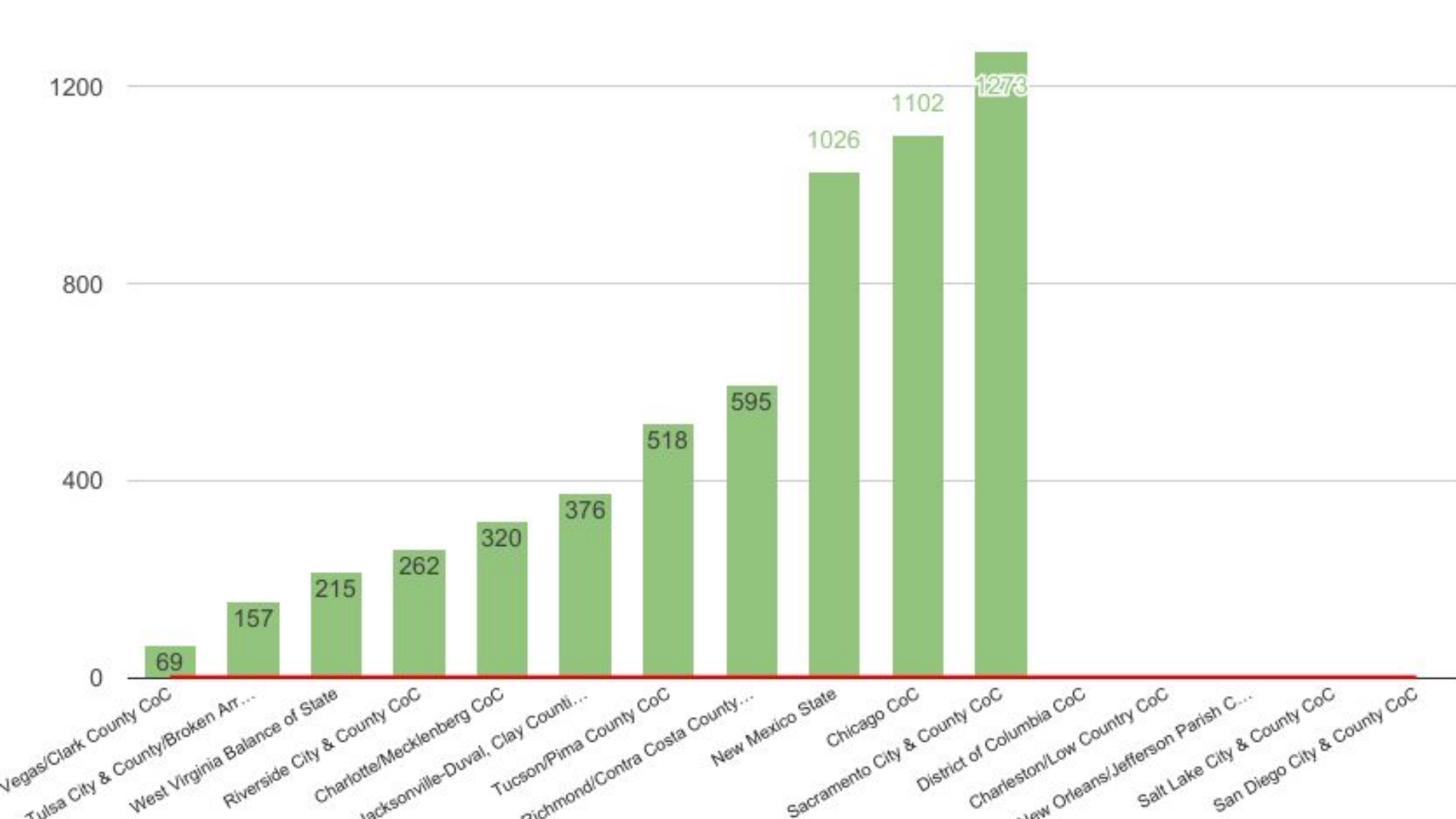
Rockford, IL: Chronic Homelessness

Rockford Decrease in Chronic Homelessness



Lancaster, PA: Chronic Homelessness





Key Takeaways

- Definition must measure the **end state**
- Focus on **sustainability** and accountability
- **Real time data** for improvement is essential